

OVERVIEW

Qatar Executive's fixed base operations at Doha International Airport (DIA) is strategically located within the ramp area, providing direct access to all of the adjacent airside service facilities.

Our 24/7 operations allow greater flexibility as we work hand-in-hand with DIA and Hamad International Airport (HIA). Our friendly and experienced staff are available at all times to assist your requests with the utmost care and attention.

For visiting passengers, our FBO lounge offers an array of services including internet access, daily newspapers, refreshments and a comfortable, stylish interior to relax in before boarding.

For flight crew, a briefing area is available with internet access, refreshments and day rooms as well as shower facilities for the turnaround crew. Our FBO staff are readily available to arrange support services including fuel, weather reports, catering, hotel accommodation and transportation, making your experience in Qatar smooth and flawless for both passengers and crew.

SERVICES

Qatar Executive offers the following services:

- · Flight handling arrangements
- Passenger handling
- Baggage handling
- Customs and Immigration
- · Two hours of free ramp parking
- Photocopies
- · Complimentary Wi-Fi
- · Complimentary tea and coffee
- Hotel arrangements
- Crew lounge
- Day rooms for transit crew and passengers
- Limousine service arrangements
- Fuel supply coordination
- Aircraft catering coordination
- ATC and airport slot coordination

Maintenance and hangar facility



Ground handling rates at DIA / HIA are Subject to Maximum Take-Off Weight (MTOW) of your aircraft as shown below:

BASIC HANDLING RATES IN USD

CAT 1 (O - 10 t)	\$ 1050
CAT 2 (10- 30 t)	\$ 1650
CAT 3 (30 – 60 t)	\$ 1875
CAT 4 (60 – 100 t)	\$ 3250
CAT 5 (100 – 200 t)	\$ 4600
CAT 6 (200 – 300 t)	\$ 6380
CAT 7 (Over 300 t)	\$ 6600
CAT 8 (A380)	\$ 6950

- Technical stop for fuelling with no load change 50% of the above rates as per MTOW
 All above charges are based on our authorised ground handler Qatar Aviation Services (QAS).

FBO CHARGES

SPECIFICATION PER SERVICE	
Landing permission	\$ 50
Ramp supervision	\$ 300 (turnaround flights within 2-hours) \$ 600 (flights ground time more than 2-hours)
Communication Telephone, Fax, Emails Movement arrangements Refuelling arrangements Catering requests	\$ 50
Arranging crew hotel reservations (Doha)	\$ 50
Arranging crew transportation (Doha)	\$ 50
Day rooms for transit crew or passengers	\$ 100 (stay up to 06 hours "06 hours prior information required to avail service)

· Above FBO Services are Performed By Qatar Executive - FBO





GROUND HANDLING ADDITIONAL SERVICES CHARGES

SERVICES	UNIT (PER)	RATES IN USD
GPU (minimum 1-hour usage)	Hour	\$ 220
ACU (minimum 1-hour usage)	Hour	\$ 220
Air starter unit	Start	\$ 220
Medical high lift with wheelchair	Flight	\$ 220
Airport development fee	Passenger	\$ 11
Passenger facilitation fee (available at HIA)	Passenger	\$ 10
Potable water	Flight	\$ 165
Lavatory service	Flight	\$ 165
Push back (1-FOC)	Flight	\$ 220
Towing	Each towing	\$ 385
Cabin cleaning (CAT 1-3)	Flight	\$ 110
Cabin cleaning (CAT 4-7)	Flight	\$ 220
Cabin cleaning (CAT 8)	Flight	\$ 400
Passenger transport (air side)	Flight	\$ 330
Crew transport (air side)	Flight	\$ 110
VIP car transport	Arrival	\$ 330
VIP car transport	Departure	\$ 330
Loading bridge (for HIA only)	2 hours each	\$ 200
FBO usage at DIA with 1-15 pax including crew	Flight	\$ 850
FBO usage at DIA for each additional pax / crew on arrival & departure (in excess of 15)	Passenger	\$ 50
DCS (available at HIA)	Passenger	\$ 2
Trash bags removal	Flight	\$ 35
Oryx Lounge usage at HIA (6 hours)	Per person	\$ 55
Baggage pet handling	Each pet	\$ 158
Boarding fees for baggage pets for additional 24 hours	Each pet	\$ 42





ADDITIONAL SERVICES FOR CARGO FLIGHTS

SERVICES	UNIT (PER)	RATES IN USD
Cargo handling	Ton	\$ 70
Animal stall cleaning	Stall	\$ 165
Assembling and dismantling	Stall	\$ 165
Live animal charter cabin cleaning	Flight	\$ 2200
Flatbed trucks	Hour	\$ 30

• All above additional services charges are based on our authorised ground handler Qatar Aviation Services (QAS).

Information:

- a. All settlements must be by credit cards / bank transfer or in cash (USD, Euro, QAR) unless credit facility given.
- b. Any disbursement to third parties on behalf of the buyer of the services will be charged to the buyer at cost plus 10% accounting surcharge.
- c. All aircraft handling requests must be sent to Qatar Executive at least 24 hours prior to planned arrival / departure.





AIRCRAFT APPEARANCE SERVICES

Qatar Executive has a leading appearance group available at all times to support customer needs.

	BRONZE	SILVER	GOLD	PLATINUM	PLATINUM PLUS
Aircraft weight	External cleaning	Cabin/cock- pit cleaning	External + cabin/ cockpit cleaning	External cleaning + bright work polish	External + cabin / cockpit + bright work polish
0 - 5700kgs	\$ 500	\$ 250	\$ 750	\$ 2150	\$ 2400
5700 – 15000kgs	\$ 1000	\$ 400	\$ 1400	\$ 2900	\$ 3300
15001 – 25000kgs	\$ 1300	\$ 500	\$ 1800	\$ 4500	\$ 5000
25001 – 50000kgs	\$ 1800	\$ 600	\$ 2400	\$ 6300	\$ 6900
BBJI, BBJ2, ACJ	\$ 3500	\$ 1000	\$ 4500	Request for quotation**	Request for quotation**
Larger or wide body	Request for quotation**	Request for quotation**	Request for quotation**	Request for quotation**	Request for quotation**





MAINTENANCE SERVICES

- Qatar Executive WLL provides exceptional base, line maintenance, repair and technical services at its dedicated hangar facility at DIA
- EASA and Qatar CAA Part 145 approved
- Dedicated AOG, a support team using the Qatar Airways network to provide industry-leading response times to support customers
- As an approved Bombardier Authorised Service Facility (ASF), we can offer a full service in the BD700 and CL600 series aircraft with warranty support and reclaim
- Highly-experienced Gulfstream maintenance team with unparalleled capability in region for G650 and GVII-G500

AIRCRAFT MAINTENANCE CHARGES (RATES PER HOUR)

Scheduled labour rate (Sunday - Thursday, 07:00-18:00)	\$ 150		
Drop-in unscheduled labour rate (with less than 2 days' notice)	\$ 225		
OVERTIME RATE (WEEKENDS AND PUBLIC HOLIDAYS)			
Overtime labour rate (18:00-07:00 hours and weekends)	\$ 225		
AWAY FROM BASE / AOG RECOVERY (PER HOUR)			
AOG recovery team rate (time as booked for maximum 18 hours a day) (Excludes travel and accommodation expenses)	\$ 225		
Travel expenses / hotel accommodation	Cost plus 10%		





MISCELLANEOUS CHARGES (EXCLUDING PARTS)

Battery capacity test	\$ 750
Oxygen service (per bottle including oxygen)	\$ 300
Tyre servicing (up to six tyres including nitrogen)	\$ 350

WORK PLATFORM

NO	Unit	Cost per hour
1	Cherry picker	\$ 350
2	Motorised hi-lifts (including nitrogen)	\$ 350





PARKING AND HANGARAGE SERVICES

Ad hoc rates based on operator rates on application

RAMP PARKING (PER DAY OR PART OF DAY)

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Aircraft weight band	Daily	Over seven days	Over 30 days
0 – 5700kgs	\$ 200	\$ 150	\$ 120
5701 - 15,000kgs	\$ 300	\$ 225	\$ 180
15001 - 25,000kgs	\$ 400	\$ 300	\$ 240
25,001 - 40,000kgs	\$ 500	\$ 375	\$ 300
40,001kgs and above	\$ 600	\$ 450	\$ 360
HANGARAGE (PER DAY OR PART OF DAY)			
Aircraft weight band	Daily	Over seven days	Over 30 days
0 – 5700kgs	\$ 750	\$ 560	Price on Application
5701 - 15,000kgs	\$ 1000	\$ 750	Price on Application
15001 - 25,000kgs	\$ 1500	\$ 1125	Price on Application
25,001 - 40,000kgs	\$ 2000	\$ 1500	Price on Application

[•] Maintenance services provided by Qatar Airways Part 145

Third party charge

10% disbursement fee chargeable on all third party invoices for services paid on behalf of the Customer.

Payments

- All invoice settlements in cash, credit card or by bank wire transfer prior to aircraft departure unless credit facilities have been agreed in advance.
- Billing for all services will be done from Qatar Executive.

